

Housing & Health Partnerships: Supporting Successful Tenancies Session Descriptions

The information derived from the following sessions at this one day conference give Health & Social Service and Housing Professionals the perfect opportunity to find ways to best assist, and where to direct, their clients when multiple benefits/services are needed.

Property Engagement Track

- ✦ **Landlord Recruitment and Retention:** How can service providers approach landlords about renting to their hard-to-house clients. What strategies are particularly successful for retaining friendly landlords.
- ✦ **Tenants in Crisis:** What can property managers/case managers do to avoid crisis situations. When things escalate beyond the point of control, how should property managers/service providers respond.
- ✦ **Round Table Discussion on Questions Property Managers have on Compliance with Supportive Housing Programs:** Get answers to your questions about adapting processes to accommodate new programs &/or tenant populations.

Tenant Services Track

- ✦ **Overcoming Barriers to Housing with Tenants who have “History”:** Individuals from special populations have backgrounds which may make accessing housing difficult. What are ways that service and property providers can work together to accommodate these “hard-to-house” tenants.
- ✦ **Round Table Discussion on Accessing Mainstream Services:** “Hard-to-house” populations don’t just need help with housing, many also require assistance with navigating systems to access mainstream resources that will enable them to live independently.
- ✦ **Round Table Discussion on Accessing Housing Programs:** Beginning with an overview/refresher of application and referral processes for established housing programs in Delaware; this session will allow for questions on how and where clients should apply for housing assistance.

Establishing Housing & Health Partnership (“Back to the Basics”)

- ✦ **Revisiting Supportive Housing Models:** An overview of the best practices in providing hard-to-house populations with housing and supportive services. Many of these models have been around for years but are still not well understood.
- ✦ **Financing Supportive Housing:** What are developers and owners looking for when developing supportive housing for special populations. What programs and initiatives currently exist to support development activity. Once projects are constructed, how do agencies continue to fund operations and services.
- ✦ **Round Table Discussion on Tenant Rights and Responsibilities Under the Tenant/Landlord Code:** Discussion will focus on topics such as: What should tenants expect from landlords, and what should landlords expect from tenants; how can both parties navigate the dispute resolution process; what are reasonable accommodations under the ADA; and what recent revisions to the Code mean and how they apply.